



Order Cancellation Policy

The following information explains our order cancellation policy. While we understand that sales changes occur, our company does have expenses related to cancelled orders.

Orders that are cancelled 12 weeks prior to the due date will not incur chargebacks.

Orders cancelled within 12 weeks of the due date will have the following costs invoiced to the customer. This includes releases on our customer portals:

- 1) Any product that is completed will be invoiced at full sales price.
- 2) Any product that is partially completed will have the cost of the incomplete operations deducted from the sales price. We will then invoice at the reduced price.
- 3) All component parts bought to complete an order will be invoiced at cost plus 20% handling charges.
- 4) Any unused wire that is special ordered for a product will be invoiced at cost plus 20% handling charges.
- 5) We will not credit the customer for any scrap metal value. This is being absorbed in the handling of the cancelled product. If the customer wants the scrap product WireTech will arrange to ship FOB Sturgeon Bay, WI.
- 6) The customer always has the right to have us finish and ship the order.

We appreciate your business and look forward to continued success as part of your supplier team.

Supplier agreements either written or implied may take precedence over this policy.